Audit principles of the European Commission

Budapest, 14 September 2015

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Why auditing is important

**DG Declaration of Assurance**

I, the undersigned Director-General, declare that the information contained in this report gives a true and fair view.

I state that I have reasonable assurance [...] which is based on my own judgement and on the information at my disposal [...]

However the following reservation should be noted:

Brussels, 31 March 2015
"Signed"
The Director-General
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Audit Strategy & Selection

- **Statistical method:** Monetary Unit Sampling (MUS)
- **Audits of biggest beneficiaries**
- **Risk based analysis:** high amounts, large proportion of subcontracting, new beneficiaries, etc.
- **Audits on request**
- **Fraud-risk audits**
Audit Planning & Preparation

- Concrete selection of actions to be audited
- Initial contact with responsible auditors to agree on dates and logistics for audit visit
- Formal “Letter of announcement” of audit including detailed annex with information and documents to be provided prior and during the on site examination
## Examination on site

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| **Usually within 4-5 working days (one week)** | | | | (...)
| **General information on:** | **Collection of information and audit evidence, analysis of documents, interviews with researchers, project presentations, physical inspections, etc.** | **Discussion on preliminary audit findings and observations** | | **Indication of further audit procedures** |
| • organisation | | | | |
| • projects | | | | |
| • financial administration | | | | |
| • internal control systems | | | | |
| **Audit agenda** | | | | |
Reporting & Audit Closure

• *Draft audit report subject to internal quality check*

• *Contradictory audit procedure: 30 days for beneficiary to send comments and “Letter of representation”*

• *Final audit report, subject to internal committees when applicable and final quality check*

• *Audit closure with formal “Letter of Closure” of audit and indication of further procedures for the implementation of audit results*
Implementation of Audit Results

• Managed by the operational services in charge of project management
• Adjustment of any ineligible costs
• Possibility of extension of audit findings to other grants in case of systemic and recurrent errors
• Administrative and financial penalties
• Further financial and legal consequences: reduction of grant, suspension of payments, termination of grant, OLAF investigations, etc.
Obligations of beneficiaries

- **Obligation to keep records and other supporting documentation for 5 years (retention period)**
- **Obligation to make available all records and documents during checks, reviews, audits or investigations and to keep them until the end of these procedures**
- **Original documents or authorised digital copies**
- **All evidence must be verifiable, auditable and available**
H2020 vs. FP7 – main changes (1)

Single reimbursement rate

More flexible rules for third parties and subcontracting costs

Differentiation between contracts and subcontracts

Unique flat rate of 25% for indirect costs

Introduction of the concept of Large Research Infrastructure
H2020 vs. FP7 – main changes (2)

3 options for determining annual productive hours

Clearer and simpler obligations on time records

More flexibility for average personnel costs

Provisions on additional remuneration

Eligibility of non-deductible VAT

Common Support Centre (CSC)
Level of controls and audits

**Ex-ante controls:** Certificate on the Methodology, *Large Research Infrastructure (LRI)* > new H2020

**Ex-post controls:**

- **First level audit:** Certificate on the Financial Statements (CFS) ➔ auditor to be selected by beneficiary
- **Second level audit:** Financial audits, investigations ➔ by European Commission (Common Audit Service), ECA, OLAF
Certificate on the Methodology (CoM)

- 2 types: CoM / CoMAv
- Optional: Ex-ante certification of methodology for average personnel costs (CoMAv) and indirect costs (CoM)

- 2 types: CoM / LRI
- Optional: Ex-ante certification of the methodology (CoM) for unit costs (average personnel costs)
- Obligatory: Large Research Infrastructure (LRI)
Certificate on the Financial Statements (CFS)

- **Threshold:** € 375,000 EU contribution
- **Certificate necessary every time threshold is exceeded and "counter" set back to zero**
- **Costs for CFS eligible under category "Subcontracting costs"**

- **Threshold:** € 325,000 actual + unit costs (direct)
- **1 certificate at the end of the action (together with payment request)**
- **Costs for CFS eligible under category "Costs for goods or services"**
Financial audits: Second level audits

- **Up to 5 years after the end of the project** = activities foreseen by Annex I
- "**Extrapolation procedure**" for systematic errors → No contradictory process
- **Up to 2 years after payment of the balance**
- "**Extension of audit findings**" for systematic errors → 90 days contradictory process
Common Support Center
which will ensure:

- That all beneficiaries receive the same experience throughout the FP
- A consistent application of a single set of rules for participation and dissemination in Horizon 2020 across all components of the FP.
- A consistent interpretation of the rules for all instruments and implementing bodies
- Efficiency gains from cost reduction, job savings and rationalisation of processes and procedures
Common Support Center will consist of:

- Common Legal Support Service
- Common Audit Service
- Common Business Processes Service
- Common IT Service
- Common Service for Information and Data
Common Audit Service

• Certification on Methodology (unit costs for average personnel costs)

• Ex-ante assessment for Large Research Infrastructure (LRI) costs

• Financial audits (second level audits by Commission or external auditors) for all H2020 actions of:
  ▪ All Research related Directorate-Generals of the European Commission
  ▪ Executive Agencies
  ▪ Joint Undertakings
Lessons learned from FP7

General rules for eligibility of direct and indirect costs

Main cost categories:
Personnel
Subcontracting and third parties
Durable equipment
Consumables
Travel
Indirect costs
General rules for eligibility of costs (1/2)

To be considered eligible, the costs must be:

- **Actually incurred** (not estimated, budgeted or imputed)
  When actual costs are not available at the time of establishment of the financial statement, the closest possible estimate may be declared in conformity with the accounting principles of the beneficiary. However, these estimates should be adjusted when the actual costs are available.

- **Incurred by the beneficiary**
  Supporting documents proving occurrence, the bookkeeping and the payment must be kept by the beneficiary

- **Incurred during the duration of the project**
To be considered eligible, the costs must be:

- **Determined according to the usual accounting and management principles and practices of the beneficiary**
  However, the beneficiary must adjust its usual accounting and management practices if they are not in line with the FP7 rules

- **Used for the sole purpose of the project under the principles of economy, efficiency and effectiveness**
  The standard of “good housekeeping” in spending public money.

- **Recorded in the accounts of the beneficiary**
  Exemptions exist for certain cases involving third parties

- **Annex I should include a general description of costs. Some types of costs (such as subcontracts) must be clearly identified in the estimated budget of the project (Annex 1)**
Direct costs:

Are all those eligible costs which can be attributed directly to the project and are identified by the beneficiary as such in accordance with its accounting principles and its usual internal rules.

Indirect costs:

Are all those eligible costs which cannot be identified by the beneficiary as being directly attributed to the project, but which can be identified and justified by its accounting system as being incurred in direct relationship with the eligible direct costs attributed to the project.
Personnel costs: underlying principles

- **Only the costs related to participation in the EU co-funded project may be reimbursed**, hence the beneficiary has to record time spent by their personnel.

- **Generally, the calculation of personnel costs is based on hourly rates.** They are based on all eligible personnel cost elements and the total productive hours.

- **The EU co-finances the projects carried out by the entities with appropriate research resources.** Beneficiaries need to demonstrate that the project personnel is in fact their personnel.
Personnel costs: checks and evidence

Beneficiary ensures:

- Staff has employment contracts
- They are on the payroll
- Salary related charges appear on the payslip
- Time records exist
- The calculation of productive hours reflects reality

Beneficiary provides*:

- Internal rules/legislation (salaries/bonuses/social charges, time recording, working hours/overtime, etc.)
- Employment Contracts
- Payslips
- Time records
- Productive hours calculation
- Calculation of hourly rates

Auditor checks and verifies:

- The calculation of the hourly rate.
- The number of productive hours used
- The reliability of the time records
- The remuneration is calculated in compliance with internal practices and legislation
- The project personnel is the beneficiary’s personnel, hired under valid employment contracts
- Time spent on the project is justified (based on documents)
- The certifying auditor reconciles claims to accounts.

*The list of evidence is not exhaustive, but reflects good practices and examples
Personnel costs: common errors

Issues related to time recording:

- **Time records without the required elements**
  - No description of related activity, insufficient detail (e.g. only monthly activities)
  - Not signed
  - Not individual
  - Time records absent or incomplete
  - Not subject to the supervision /authorisation by superiors / project manager

- **Errors in transfer of the data from time records to cost claims**
  - Time records not reconciled with HR (e.g. absences).
  - Declared project time includes hours worked on another activity
Personnel costs: common errors

*Issues related to the calculation of the hourly rate:*

- *Total remuneration includes ineligible bonus & overheads elements*

- *The calculation of the total productive hours do not reflect reality*
Personnel costs: common errors

Internal control issues:

- Project personnel not directly employed or paid by the beneficiary (unless use of 3rd party resources fulfilling certain conditions and included in Annex I)

- Costs reported in project accounts only (not recorded in the statutory accounts)

- Usual accounting or management principles and practices not applied to the EU project

- Use of budgeted figures instead of actual costs
Personnel costs:
How to get things right

**Per employee:**

**Personnel direct costs claimed**
= number of hours worked on project * hourly personnel rate

**Hourly personnel rate** = annual personnel costs / annual productive hours

### Productive hours calculation

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Total days in a year</td>
<td>365</td>
</tr>
<tr>
<td>Less: Weekends</td>
<td>104</td>
</tr>
<tr>
<td><strong>Subtotal</strong></td>
<td><strong>261</strong></td>
</tr>
<tr>
<td>Less: Annual Holidays</td>
<td>21</td>
</tr>
<tr>
<td>Less: Statutory Holidays</td>
<td>15</td>
</tr>
<tr>
<td>Less: Illness &amp; Others</td>
<td>15</td>
</tr>
<tr>
<td><strong>Productive days per year</strong></td>
<td><strong>210</strong></td>
</tr>
<tr>
<td>Hours per day</td>
<td>8,0</td>
</tr>
<tr>
<td><strong>Productive hours per year</strong></td>
<td><strong>1.680</strong></td>
</tr>
</tbody>
</table>
Personnel costs: How to get things right

- Time recording is necessary in order to justify personnel time spent on the project (estimates of hours worked are not allowed).

- We strongly recommend using full time recording, which allows to identify time spent on all activities (research & non-research, EU & non-EU) and makes it easier to reconcile non-productive time (sick leave, holidays) with HR records.

- Irrespective of the system chosen for time recording (integrated computerised system, excel or paper timesheets, etc.), the beneficiaries should ensure that the time is recorded and reported regularly, and is verified by the personnel and the supervisor (i.e., the timesheets are signed).
Salary Top-ups/Bonus Payments:

Acceptable if part of normal salary and benefits package, and ALL of the following criteria are met:

- Based on internal regulations
- Applied to all projects of the same kind (EU and non EU, national and international) Implemented in a consistent manner for the same type of activities/projects and on the basis of objective criteria
- Level of remuneration remains consistent with market conditions for same category/grade/experience
- Recorded in accounts as “Personnel” cost and subject to taxes and social security charges
- Paid as part of employees gross remuneration (added to the basic salary for the calculation of the hourly rate)
Personnel costs: in-house consultants
How to get things right

Eligible as personnel cost if ALL of the below conditions are met:

- A contract to engage a physical person is in place;
- The in-house consultant works under the instructions of the beneficiary;
- The in-house consultant works in the premises of the beneficiary;
- The result of work belongs to the beneficiary;
- No excessive costs paid (not significantly different from those of employees of similar category);
- Personnel cost registered in the accounts.
Average Personnel costs: criteria

- **Changes:**
  - the criteria on maximum deviations between averages and individual actual costs
  - No obligation for ex-ante CoMAv (becomes an optional)

- **Criteria (Com 24 Jan 2011):**
  - usual accounting practice
  - averages based on actual costs in statutory accounts
  - exclusion of ineligible costs as defined in the FP7 Rules and no double charging of costs
  - productive hours: usual practice, verifiable and reflecting actual working standards
Average Personnel costs: checks

**The beneficiary provides***:

- Internal manuals describing averages
- List of all average personnel rates
- Employees groupings
- Productive hours calculation
- Accounting records
- List of all relevant employees (working on EU projects and not working on EU projects) based on which the average personnel rate is calculated

**The auditor checks**:

- The average personnel costs reflect the usual accounting practice
- Persons are allocated to the appropriate groups
- No items are claimed twice (e.g. cost centres: indirect costs included in personnel costs and make sure they are not claimed again in indirect costs)
- Productive hours are calculated based on reality
- Numerical reconciliation cost claims/account

*The list of evidence is not exhaustive, but reflects good practices and examples*
Sub-contracting

The subcontractor is a type of third party:

The responsibility vis-à-vis the EU for the work subcontracted lies fully with the beneficiary

Subcontracting between partners of the consortium is not permitted under any circumstances

Characteristics:

The agreement is based on "business conditions"
Work carried out without the direct supervision of the beneficiary
The subcontractor's motivation is pecuniary, not the research work itself
Usually subcontracts do not concern the research work itself
Subcontractors do not carry out a core part of the work

Eligibility of costs:

Transparent, non-discriminatory selection following best value for money
Tasks to be subcontracted and its cost estimation described in Annex I of the GA
## Subcontractors and 3rd parties (1)

A third party is a legal entity which is not a beneficiary of the ECGA and is not a signatory to it

**Types of third parties:**

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<tr>
<th>Third parties making available resources to the beneficiary</th>
<th>Third parties carrying out part of the work themselves</th>
</tr>
</thead>
<tbody>
<tr>
<td>The resources made available are under the full and direct control of the beneficiary</td>
<td>Subcontractors</td>
</tr>
<tr>
<td>Work carried out is attributed to the beneficiary</td>
<td>other third parties linked to the Beneficiary (entities identified in the ECGA via special clause 10)</td>
</tr>
<tr>
<td>Resources may be provided free of charge or for remuneration</td>
<td>Examples: Joint Research Units (JRU), European Economic Interest Grouping (EEIG), Affiliates and Groupings</td>
</tr>
<tr>
<td>Special cases (foundations, spin-off companies created in order to manage the administrative task of the beneficiary)</td>
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Subcontractors and 3rd parties (2)

**Third parties making available resources to the beneficiary**

- if resources are made available free of charge **costs** may be declared by the beneficiary in its Form C if those costs were incurred and recorded by the third party in its accounts.
- if the Beneficiary reimburses the third party costs are eligible if payment recorded by the Beneficiary in its accounts and no profit contained therein

**Third parties carrying out part of the work themselves and covered by special clause 10**

- Each third party fills in its costs in an individual Form C and, where necessary, shall provide its individual certificate on financial statements.
Sub-contracting & 3rd parties (3)

**The beneficiary provides**:  
- Description of the third parties used  
- Contracts with the subcontractor(s)  
- Annex I of the GA  
- Invoices  
- Proof delivery or services

**The certifying auditor checks**:  
- That all claimed 3rd parties/subcontracts are mentioned in Annex I  
- The tendering procedures were performed for each subcontract and a value for money analysis exists  
- If the subcontracting comes from a framework contract that existed prior to the signature of the GA, that such framework contracts exist

*The list of evidence is not exhaustive, but reflects good practices and examples*
Subcontracting: how to get things right

- Do not charge for subcontracts between partners of the consortium.

- The Beneficiary must not calculate indirect costs on subcontracting costs (and 3rd parties not working on the premises of the beneficiary). In these cases the overheads are born by the subcontractors or and are deemed to be already included in their remuneration.

- If you receive resources free of charge do not charge the EC the notional value of these.

- Subcontracts with respect to minor tasks (not identified in Annex I) must follow the same best value for money and transparency principles and be in accordance with the usual practice of the beneficiary.
Durable equipment

As a rule:

- Usually the equipment purchased for the project can qualify as eligible (possible to charge equipment bought before the start of the project, but used for the project)

- Only depreciation charges can be charged to the EC (exceptions exist for certain specific programmes and demonstration equipment)

- Only the portion used on the project may be charged

- Leasing costs of equipment may be eligible under specific conditions.
Depreciation

Beneficiary's policy is straight line depreciation
Useful economic life of equipment: 5 years
Depreciation cost per year = €100 000/5 years = €20 000
Equipment used on EU project for 2 years if used 100% on the project
Eligible cost for equipment = €20 000 * 2 years = €40 000
Durable equipment: checks

The beneficiary provides*:

- Proof of the purchase of the equipment (date and cost)
- Proof of existence and the use on the EC project(s)
- Description of the depreciation policy and purchase of durable equipment
- In the case of rented equipment: rental contract
- Equipment's usage diary/register

The auditor checks:

- The entry of the cost in the accountancy system
- The use of the equipment on the project(s)
- VAT is excluded from the cost claim

*The list of evidence is not exhaustive, but reflects good practices and examples
Durable equipment - How to get things right

- Consider % use during the duration of the project and the equipment's useful economic life
- Apply your normal depreciation policy
- Do not charge any residual values
Consumables:

- Must be necessary for the projects

- If the accounting practice of the beneficiary considers consumables as indirect cost, they cannot be charged as direct cost under the project

- Eligible cost only if consumables purchased after the start date of the project

- When charged internally (with or without an internal invoice), no mark-up or profit element can be added to their costs
Consumables: checks

**The beneficiary provides***:

- Procedures for accounting for consumables
- Invoices with reference to the EU project
- Inventory register/ledger

**The auditor checks**:

- Costs are in the accounts
- No VAT is charged
- Are not inventoried as durable equipment
- Are not capital expenditure
- Have short life expectancy
- Are not charged through indirect costs

*The list of evidence is not exhaustive, but reflects good practices and examples*
Travel costs

- Must be related to the project

- Must comply with the beneficiary's usual practices and be adequately recorded

- Must reflect the actual expenses of the beneficiary: the actual travel costs or lump sums/per diems if the latter are used to reimburse travel costs to the personnel

- Participants may claim daily subsistence costs and accommodation related to travel (but not travel costs itself) based on flat rates approved by the Commission

- Upper finding limits described in art. II.16 of the Grant Agreement
# Travel costs: checks

## The beneficiary provides*:

- Internal guidelines/procedures Policy on charging accommodation and subsistence allowances (EC flat rates, actual costs or own flat rates)
- List and dates of trips by project personnel
- Proof and reason of the travel (in relation to the project)

## The auditor checks

- That the travel has been allocated to the appropriate project
- Cost were charged in line with beneficiary’s policies
- No VAT is included in the cost claim

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*The list of evidence is not exhaustive, but reflects good practices and examples*
Travel costs: how to do things right

- Do not charge costs to travel which is not project specific
- Do not charge travel for persons not working on the project
- Keep proof of travel expenses
- Keep proof of relationship of the travel with the project
Indirect Costs - Ineligible items

When actual indirect costs are calculated – all ineligible items have to be removed from the pool of indirect costs.

Examples of ineligible items:

- Marketing & sales costs;
- Financing costs;
- Exchange rate losses;
- Costs declared or reimbursed by another EU project
- Costs with no relationship to the project.
Indirect costs: checks

**The beneficiary provides***:

- Description of the methodology
- Reconciliation with the profit & loss accounts (P&L)/general ledger
- Calculation of overhead rates (cost centre/project/personnel)

**The auditor checks**:

- Use or non use of flat rate
- The total amount of costs were reconciled to the account
- Verified eligibility of costs included in overheads
- Their link to the research activity
- Allocation keys

*The list of evidence is not exhaustive, but reflects good practices and examples*
Key message from today

- Observe the rules and pay attention to the details
- Keep reliable proof your expenses
- Document the link of your expenses with the FP7 project
- If in doubt call, inform your Project/Financial officer well in advance
**Participant Portal**


- **Horizon 2020 Annotated Grant Agreement**

- **Horizon 2020 On-line Manual**

- **Questions? Research Enquiry Service**
  [http://ec.europa.eu/research/enquiries](http://ec.europa.eu/research/enquiries)
Thank you very much for your attention!

Open Discussion